

Bing Liu

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Summary

I do research and development on machine learning, natural language understanding, and conversational AI systems.

Education

Carnegie Mellon University 2013 - 2018

- Ph.D., Electrical and Computer Engineering
- Thesis: *Learning Task-Oriented Dialog with Neural Network Methods*
- Research Area: natural language understanding, dialog systems, machine learning, deep learning

Nanyang Technological University, Singapore 2011

- B.Eng., Electrical and Electronic Engineering
- First Class Honors, GPA 4.9/5.0; Minor Degree in Business

KTH Royal Institute of Technology, Sweden 2010

- Exchange student in school of Information and Communication Technology

Work Experience

Facebook Research Scientist 2018.12 - present

- Research and development on machine learning for natural language understanding and conversational AI systems.

Google Research Software Engineer Intern 2017.05 - 2017.08

- Designed and developed end-to-end interactive learning neural network models for task-oriented dialog systems that show robust performance in natural language understanding, dialog state tracking, and dialog management.

Capio.ai Software Engineer Intern 2015.05 - 2015.08

- Developed and integrated natural language understanding modules (intent identification & semantic tagging) and contextual RNN language model with Capio's Automatic Speech Recognition (ASR) core engine

Capio.ai Software Engineer Intern 2014.05 - 2014.08

- Designed and developed the first version of Capio's cloud infrastructure and APIs for ASR

Oracle Tech Consultant / Data Engineer 2011 - 2013

- Designed and delivered Big Data solutions to top tier telecommunication companies in Oracle APAC. Took full accountability for Big Data project delivery: gathering functional requirements, designing and developing systems, testing and trouble shooting

Selected Publications

- **Bing Liu**, and Ian Lane, "*Adversarial Learning of Task-Oriented Neural Dialog Models*", in SIGDIAL, 2018
- **Bing Liu**, Gokhan Tur, Dilek Hakkani-Tur, Pararth Shah, and Larry Heck, "*Dialogue Learning with Human Teaching and Feedback in End-To-End Trainable Task-Oriented Dialogue Systems*", in NAACL, 2018
- Pararth Shah, Dilek Hakkani-Tur, **Bing Liu**, and Gokhan Tur, "*Bootstrapping a Neural Conversational Agent with Dialogue Self-Play, Crowdsourcing and On-Line Reinforcement Learning*", in NAACL, 2018
- **Bing Liu**, and Ian Lane, "*End-to-End Learning of Task-Oriented Dialogs*", in NAACL SRW, 2018
- **Bing Liu**, Tong Yu, Ian Lane, and Ole Mengshoel, "*Customized Nonlinear Bandits for Online Response Selection in Neural Conversation Models*", in AAAI, 2018
- **Bing Liu**, Gokhan Tur, Dilek Hakkani-Tur, Pararth Shah, and Larry Heck, "*End-to-End Optimization of Task-Oriented Dialogue Model with Deep Reinforcement Learning*", in NIPS Workshop, 2017
- **Bing Liu**, and Ian Lane, "*Multi-Domain Adversarial Learning for Slot Filling in Spoken Language Understanding*", in NIPS Workshop, 2017
- **Bing Liu**, and Ian Lane, "*Iterative Policy Learning in End-To-End Trainable Task-Oriented Neural Dialog Models*", in IEEE ASRU, 2017
- **Bing Liu**, and Ian Lane, "*An End-to-End Trainable Neural Network Model with Belief Tracking for Task-Oriented Dialog*", in INTERSPEECH, 2017
- **Bing Liu**, and Ian Lane, "*Dialog Context Language Modeling with Recurrent Neural Networks*", in IEEE ICASSP, 2017
- **Bing Liu**, and Ian Lane, "*Joint Online Spoken Language Understanding and Language Modeling With Recurrent Neural Networks*", in SIGDIAL, 2016
- **Bing Liu**, and Ian Lane, "*Attention-Based Recurrent Neural Network Models for Joint Intent Detection and Slot Filling*", in INTERSPEECH, 2016
- **Bing Liu**, and Ian Lane, "*Recurrent Neural Network Structured Output Prediction for Spoken Language Understanding*", in NIPS Workshop, 2015

Honors and Awards

- Google ASRU Travel Grant 2017.10
- Leo Finzi Memorial Fellowship, CMU ECE 2017/18
- Outstanding Entry Award - CMU Silicon Valley Annual Tech Showcase 2014.08
- Carnegie Institute of Technology Dean's Fellowship 2013.08
- NTU Industrial Attachment Book Prize (Best Overall Performance) 2010.12
- NTU EEE Dean's List and President Research Scholar 2008/09/10/11

Skills and Languages

- TensorFlow, Hadoop, Python, Java, Node.js, Shell scripts, etc.
- Github: <https://github.com/hadoopit>
- Language: English, Mandarin Chinese

Talks

- *Interactive Learning of Task-Oriented Neural Dialog Models*
 - Presented at Uber Science Symposium, San Francisco, USA, Nov 28, 2018.
- *Reinforcement Learning for End-to-End Trainable Neural Dialog Models*
 - Presented at GPU Technology Conference, San Jose, USA, Mar 26, 2018.
- *Learning Dialog Policy in End-to-End Task-Oriented Neural Dialog Models*
 - Presented at BayLearn Symposium, Cupertino, USA, Oct 19, 2017.
- *Joint Online Spoken Language Understanding and Language Modeling With Recurrent Neural Networks*
 - Presented at BayLearn Symposium, Sunnyvale, USA, Oct 06, 2016.
 - Young Researchers' Roundtable on Spoken Dialog Systems, Los Angeles, USA, Sep 16-18, 2016
- *Learning Drivers' Behaviour with Deep Neural Networks*
 - Demo at CMU Silicon Valley Annual Tech Showcase, Moffett Field, USA, Aug 09, 2014

Teaching Experience

- Project Advisor. 11-751/18-781 Speech Recognition and Understanding, CMU. Fall 2016, 2017
- Teaching Assistant. 11-755/18-797 Machine Learning for Signal Processing, CMU. Fall 2015
- Teaching Assistant. 18-645 How to Write Fast Code, CMU. Spring 2015

Service

Reviewer (past and/or present) for:

- Conference of the North American Chapter of the Association for Computational Linguistics (NAACL)
- Conference on Empirical Methods in Natural Language Processing (EMNLP)
- International Conference on Computational Linguistics (COLING)
- International Conference on Acoustics, Speech, and Signal Processing (ICASSP)
- International Conference on Ubiquitous Computing (UbiComp)
- Annual Meeting of The Special Interest Group on Discourse and Dialogue (SIGDIAL)
- Neural Networks Journal (Elsevier)
- Advanced Robotics Journal

References

- Ian Lane (Carnegie Mellon University)
- John Paul Shen (Carnegie Mellon University)
- Alexander Rudnicky (Carnegie Mellon University)
- Dilek Hakkani-Tür (Amazon Alexa AI)
- Antoine Raux (b4.ai)